

Updated July 26, 2021

EVERY TIME there is an update - All Visitors must be go through the Visiting Access Guidelines and sign the UPDATED Education Sign In Log.

Previous CMOH Order 16 2021 Regarding Visitation has been rescinded.

- Visitors are to undergo Sign in and Screening upon entry, and to don all appropriate Personal Protective Equipment (PPE) **and must Sign Out when leaving.**
- While there continues to be a risk of exposure to and transmission of COVID-19, a number of safety precautions continue to be in place to ensure continued protection for vulnerable populations.
- **Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you – it is important to stay at home - DO NOT COME TO ST. MICHAEL'S.**
- **If a visiting person feels ill or develops any symptoms of COVID-19 while on site, they must leave their mask on, notify their site contact and immediately leave the site.**

Who can come for Indoor Visits?	There are no restrictions
How often can we visit?	There are no restrictions
Where do I go to check in when I arrive and Requirements at Entry?	<p><i>All visitors must be actively screened at entry to the site.</i> Please arrive at the main Long Term Care Centre entrance.</p> <p>For anyone permitted to enter, we are required to record and store the following information for contact tracing purposes: name, contact information (phone number, or email) and date and time of entry and exit.</p> <ul style="list-style-type: none"> • You will still need to practice social distancing if there are others waiting to enter, • Sanitize your hands, • Apply offered mask, including children older than 2, • Record your arrival, • Complete a health screening questionnaire. <p>Upon completing your visit you must:</p> <ul style="list-style-type: none"> • Sign out at the front desk, • Before exiting: Sanitize your hands, Dispose of your mask, And Sanitize your hands again. <p>Visitors are able to exit out of the Front door if the area is clear. Please be mindful if there are people waiting to enter you may be redirected to an alternate exit.</p>

Visitation Hours	Visiting hours are from 8:00 am – 8:00 pm
What if I can't make the scheduled indoor visit time?	There are no more schedules
Children	<p>Children under 12 have not yet been able to receive COVID-19 vaccine, accompanying adults and residents who are visited by children are encouraged to remain vigilant in their own assessment of risk and conduct themselves appropriately. Children who are infected with COVID-19 can have very mild symptoms or have no symptoms at all.</p> <p><i>It is imperative that as part of the symptom screening, children and parents are extremely diligent in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.</i></p>
Do I have to wear a mask?	<p>Visiting persons are required to wear a surgical/procedure mask continuously in all Common Areas of the building.</p> <p><u>Every visitor</u> will be given a surgical procedure mask when you arrive and go through the screening process at entry.</p> <p>Only provided masks are allowed to be worn inside by visitors, family or staff.</p>
Rules for Masking in Residents room:	<p>In a Private Room – If the resident prefers that their visiting persons not wear a mask, it can be removed when visiting in resident room only.</p> <p>In a Semi-Private Room – Only if both residents give permission (or both legal decision makers), the visiting person may remove mask. And the visitor is to maintain 2 meters distance from the other resident(s) and any other visiting person(s) in the room.</p> <p><i>It is strongly recommended those NOT fully vaccinated yet and children from 2-12 years old - to wear their mask at all times and in all areas of the building including resident rooms.</i></p>
Can family members dine with residents?	<p>Families are able to dine with Residents in the Residents room, on the Patio or in the Garden.</p> <p>Please Note: the cafeteria area is only for staff use at this time</p>
New Screening Requirements for Residents Returning from Off Site	Residents no longer need to be screened when returning from offsite.

<p>Can I Bring my Pet?</p>	<p>Yes. Your pet must be on their leash at all times.</p> <p><i>Reminder:</i> Proof of core vaccination is still required and this must be on file with Recreation <i>prior</i> to bringing your pet in.</p> <p>Core Vaccines are for Canine Distemper (CDV), Canine Parvovirus (CPV- 2), Canine Adenovirus (CAV-2) and Rabies.</p> <p>Pets cannot be in the cafeteria or the patio – anywhere where people eat.</p>
<p>Anything else I need to know?</p>	<p>If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily. There is a Zero Abuse Tolerance Policy at St. Michael's Health Group that will be enforced.</p>

Visitor Responsibilities:

<p>All visitors must:</p>	<p>Be healthy and not be experiencing any Covid-19 symptoms.</p> <p>Notify the operator of any symptoms that arise within 14 days of visiting with a resident.</p> <p>Be respectful to staff and each other.</p> <p><i>NOTE:</i> <i>St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities.</i></p>
<p>Temporary Restriction of Visits (could occur in case of an Confirmed COVID-19 Outbreak)</p>	<p>Visits may be restricted due to:</p> <ul style="list-style-type: none"> • A confirmed COVID-19 Outbreak <p>Duration and frequency restrictions on visits shall occur in a collaborative manner with MOH, Residents and Families impacted.</p>

As always, thank you for your support, understanding, patience and diligence!