



St. Michael's
HEALTH GROUP

Report to the
Community
2022 - 2023

Our Mission

Care with Love and Dignity

Vision

Aspire to be the most well-respected, innovative and caring leaders who enhance the quality of life for communities in our province. Focus on growth, new opportunities and programs that support our mission, values, and faith.

Values

Excellence

Set high goals for programs and services that can be measured. Express pride in St. Michael's accomplishments and contributions to care. Challenge one another to move beyond the status quo.

Community

We are inclusive of all and consider the community impact of our decisions. Collaborate with others and foster partnerships with business, government and community groups. Be respectful of others. Volunteerism is an integral element of St. Michael's culture and vision.

Integrity

Ensure open and honest communication. Consider diverse views while firmly supporting Board of Director's decisions. Take personal responsibility for full participation in work activities and preparation for same. Ensure transparency in our decision making process.

Accountability

Regularly, evaluate our goals and progress, and report these results honestly. Ensure systems and procedures are in place for financial accountability. Treat all equipment and property with care and respect.

Engagement

Provide stakeholders with a forum and a voice. Ensure regular communication occurs.

Culture

Services provided by St. Michael's Health Group are guided by our shared attitudes, values, goals and practices. We work in a culture that is interconnected and collaborative as defined by these terms:



Caring



Supportive



Faith Based



Team Work



Dedicated



Collaborative



Inclusive



Message from Board Chair and President & CEO

Looking back on this past year, we take pride in our achievements, as we experienced significant growth and accomplishments across several aspects of our organization.

While we continue to grow, we remain true to our mission to provide Care with Love and Dignity. We continue building on our strong reputation as a leader in continuing care services and creating new opportunities for further growth and success.

We are nearing construction completion on our Fenwyck Heights residence in Spruce Grove and eagerly awaiting the arrival of nearly 200 residents who will soon call St. Michael's home. In early 2023, St. Michael's Health Group (SMHG) also assumed governance and management responsibility of four seniors' housing apartments in Edmonton, adding another 216 residents to the SMHG portfolio.

Our commitment to providing excellent, high-quality care included testing new technology, including the Rejoyce workstation, and the PainChek® Assessment App. These technologies are intended to further enhance our ability to deliver efficient and accurate care. We remain focused on providing exceptional services, including exploring innovative solutions to enhance the care we provide and pursuing opportunities to expand.

This past year we hosted several successful in-person events, including the Volunteer Appreciation, This Is Home breakfast, our Long Service Awards, and our 2022 Annual Gala, further strengthening our position and impact, fostering a vibrant and engaged community of volunteers, supporters, and stakeholders. We also received 'Accreditation with Commendation' from Accreditation Canada. This is an exceptional accomplishment, signifying our adherence to the highest standards of quality and performance and met or exceeded 99.8% of all standards.

As we continue to build on SMHG's strong foundation, we will focus on integrating, developing, and caring for our people; leveraging our collective expertise; optimizing our ways of working; and enhancing our work environment.

We want to thank everyone who supported us throughout the year. We are grateful to our residents and families for entrusting us with your care, to our Board for providing invaluable guidance, to our community partners for supporting our vision, and to our ever-dedicated employees and volunteers for your relentless spirit in providing and upholding our mission to provide Care with Love and Dignity.

We look forward to what the next year brings as we navigate the ever-evolving landscape of seniors' care.

John Kopeck
President & CEO

Melety M. Snihurovych
Board Chair

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President & CEO
John Kopeck



Our People

- ☆ SMHG recognized 36 employees at the annual Long Service Awards, their commitment equaling 370 years of dedicated service. 1 @ 30 years, 4 @ 20 years, 5 @ 15 years, 11 @ 10 years, and 15 @ 5 years.
- ☆ St. Michael's is proud of our continued partnerships with numerous volunteer agencies including: Arch Enterprises, Skills Society, and Selections Agency.
- ☆ SMHG hosted our popular in-person Volunteer Appreciation dinner with over 125 guests. This past year 211 volunteers donated over 17,295 hours.
- ☆ The Friends of St. Michael's Society of Edmonton (FOSMSOE) contributed over \$100,000 toward medical equipment and supplies for SMHG and countless volunteer hours.

Our Community

- ☆ SMHG hosted several successful in-person community events including, This is Home and the SMHG Gala 2022, raising over \$200,000 with over 400 guests.
- ☆ 2023 marks Grove Manor's 20th year in operation in Spruce Grove.
- ☆ Vegreville Manor & Grove Manor hosted a number of Ukrainian newcomer families by providing temporary accommodation.
- ☆ Our St. Michael's family grew with the addition of the management and governance of four seniors' affordable apartments - St. Josaphats, St. Nicolas, Barvinok, and Father Hannas. These sites accommodate 216 residents.



Our Work

- ☆ SMHG is very proud to be awarded 'Accreditation with Commendation' from Accreditation Canada.
- ☆ As part of our Quality Improvement initiatives we tested new technology including the Rejoyce workstation, and are using the PainChek ® Assessment App. These technologies are intended to further enhance our ability to deliver efficient and accurate care.
- ☆ Our Connecting by Creating intergenerational program has been extended and will continue to run.
- ☆ We continue to work with the Translating Research in Elder Care (TREC) team on research to improve the quality of life and care provided to our residents. Some of the research projects completed or underway: My Tools 4 Care; Workforce Resilience, Pet Therapy and Measurement of Workforce Status.
- ☆ We expanded our partnership of our school students program. The program has proven to be a great addition to our Recreation Therapy programming and enriches the lives of both our residents and the students.



Fenwyck Heights

We are in the final stages of construction on our Fenwyck Heights Seniors' Supported Living residence. This project, the largest development in the history of St. Michael's, will be home to over 200 residents and will provide them with modern housing, services and programs. We are hopeful Fenwyck Heights will also become a seniors' community hub for Spruce Grove and the surrounding area.

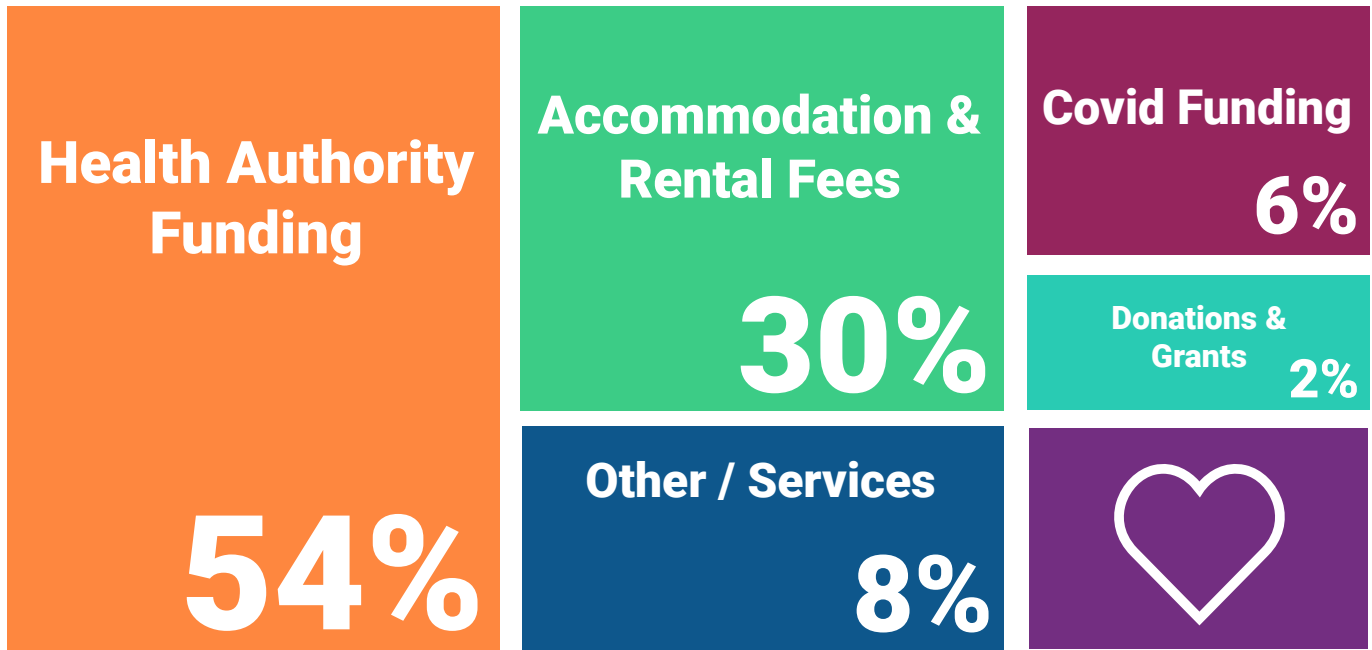
Opening this Fall



Financial Summary

Revenue

April 1, 2022 - March 31, 2023



Alberta Health Services Long Term Care and home care funding accounts for 54% of total revenue which is applied to direct resident care, therapeutics, recreation, pastoral care, and specialized services.

Accommodation and rental fees account for 30% of revenue and is applied towards food/meals, building maintenance and housekeeping services.

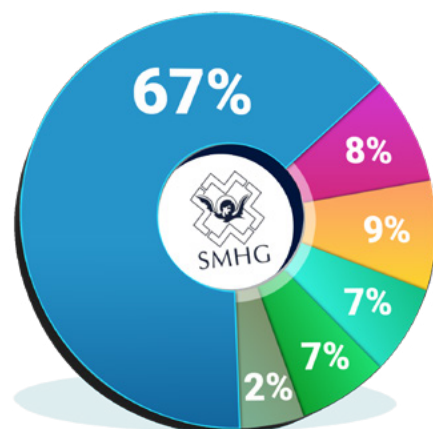
COVID funding accounts for 6% of revenue and is applied to additional care & recreation staffing.

Grants and donations help cover 2% of revenue and is for capital resident care equipment such as beds, lifts, building improvement expenses, Cultural Day's event and summer student grants.

The remaining 8% of revenue is derived from our business ventures, client and program fees, and investment income. Part of this revenue is used for staff learning & development.

St. Michael's Health Group \$23.8 Million Budget Allocation

- Millennium Pavilion Seniors Lodge
- St. Michael's Grove Manor
- St. Michael's Vegreville Manor
- St. Michael's Long Term Care Centre
- St. Michael's HealthCare Services
- St. Michael's Extended Care Centre Society





Thank You To Our Donors!

We gratefully acknowledge all the donors who have made a significant impact through their generous contributions to our work, campaigns, and projects over the past year. Your support has played a vital role in advancing our mission and making a positive difference in the lives of those we serve.

Through your generous donations St. Michael's purchased medical equipment, provided enhancements for the Chapel, and increased support for our Fenwyck Heights capital campaign.

St. Michael's makes every effort to ensure the accuracy of this information provided. If we have missed a donor or misspelled your name, we sincerely apologize and ask you to contact us through communications@smhg.ca to ensure we make the correction.

Thank you for your ongoing support!

Our Donors

\$100,000+

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\$25,000 - \$99,999

John Cloutier

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Donations Listed from April 2022 - March 2023



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St. Michael's Health Group

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