



St. Michael's
HEALTH GROUP

Report to the Community

2023 - 2024

Our Mission

Care with Love and Dignity

Vision

Aspire to be the most well-respected, innovative and caring leaders who enhance the quality of life for communities in our province. Focus on growth, new opportunities and programs that support our mission, values, and faith.

Values

Excellence

Set high goals for programs and services that can be measured. Express pride in St. Michael's accomplishments and contributions to care. Challenge one another to move beyond the status quo.

Community

We are inclusive of all and consider the community impact of our decisions. Collaborate with others and foster partnerships with business, government and community groups. Be respectful of others. Volunteerism is an integral element of St. Michael's culture and vision.

Integrity

Ensure open and honest communication. Consider diverse views while firmly supporting Board of Director's decisions. Take personal responsibility for full participation in work activities and preparation for same. Ensure transparency in our decision making process.

Accountability

Regularly, evaluate our goals and progress, and report these results honestly. Ensure systems and procedures are in place for financial accountability. Treat all equipment and property with care and respect.

Engagement

Provide stakeholders with a forum and a voice. Ensure regular communication occurs.

Culture

Services provided by St. Michael's Health Group are guided by our shared attitudes, values, goals and practices. We work in a culture that is interconnected and collaborative as defined by these terms:



Caring



Supportive



Faith Based



Team Work



Dedicated



Collaborative



Inclusive



Message from Board Chair and President & CEO

As we reflect on the past year, we are proud of the progress and milestones achieved across our organization. Our unwavering commitment to providing **Care with Love and Dignity** has driven us to broaden our horizons and strengthen our reputation as a leading provider in continuing care services.

At St. Michael's Health Group, our community commitment extends beyond healthcare services. We engage with local organizations, support community initiatives, and strive to make a positive impact. This year, we partnered with the University of Alberta's Translating Research in Elder Care (TREC) on special projects, including a workplace resilience video and a dentistry study. A highlight was our collaboration with Father Leo Green School on the Epic Living Room project, which successfully brought together students, faculty, and residents to create an inclusive space for interaction and learning. These partnerships have enhanced our residents' quality of life, fostered intergenerational connections, and promoted lifelong learning.

We continue to grow and are delighted to welcome new residents to our recently opened Fenwyck Heights residence in Spruce Grove.

The heart and soul of St. Michael's Health Group are our dedicated and compassionate staff. From skilled healthcare professionals to our supportive administrative team, each person plays a crucial role in delivering outstanding care. Their commitment, expertise, and empathy set us apart. We invest in our people, offering growth opportunities and recognizing their invaluable contributions to our mission.

Throughout the year, we hosted successful events including the Volunteer Appreciation, This Is Home breakfast, Long-Service Awards, and the Annual Gala. These gatherings strengthened our community of volunteers, supporters, and stakeholders. We are also honored to have received 'Accreditation with Commendation' from Accreditation Canada.

As we build on St. Michael's strong foundation, we remain focused on integrating, developing, and caring for our people. By leveraging our expertise, optimizing practices, and enhancing our work environment, we aim to reach even greater heights next year.

We extend heartfelt gratitude to all who supported us: our residents and their families for their trust, our Board for their guidance, our community partners for their support, and our dedicated employees and volunteers for their tireless efforts in upholding our mission of providing **Care with Love and Dignity**.

We look forward to the opportunities and challenges the next year will bring as we navigate the ever-evolving landscape of the seniors' care industry.

Melely M. Snihurowych
Board Chair

John Kopeck
President & CEO

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Edmonton

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of Edmonton & the Western
Eparchy, Ukrainian Orthodox
Church of Canada

President & CEO
John Kopeck



Our People

- ☆ SMHG hosted over 160 guests at the popular Volunteer Appreciation dinner. This past year 260 volunteers donated over 16,254 total hours.
- ☆ 36 employees were recognized at the annual Long-Service Awards, their commitment equaling 370 years. One at 30 years; four at 20 years; five at 15 years; eleven at 10 years; and fifteen at 5 years. A total of 370 years of service.
- ☆ The friends of St. Michael's Society of Edmonton (FOSMSOE) contributed \$91,945 toward medical equipment and supplies for SMHG and countless volunteer hours.

Our Community

- ☆ Fenwyck Heights opened its doors welcoming new residents to this beautiful 170-suite seniors independent living with support services residence located in Spruce Grove.
- ☆ SMHG hosted the This is Home breakfast and the SMHG 2023 Gala, raising over \$200,000 with over 400 guests in total attendance.
- ☆ St. Michael's partnered with companies like PCL and Synergy Group of Companies, whose staff generously assisted with planting the gardens and Christmas decorating, fostering a strong sense of community.



Our Work

- ☆ SMHG is proud to be awarded 'Accreditation with Commendation' from Accreditation Canada.
- ☆ This past year we partnered with the University of Alberta on a number of special projects including the workplace resilience video and dentistry study. The video project was conducted through the University of Alberta's Translating Research in Elder Care (TREC) program.
- ☆ Other projects we partnered with TREC include: The Wave 7 TREC study, Breathing study and the Pet Therapy study. The Wave study was conducted from September 2023 - May 2024 where TREC collected nearly 3500 surveys as part of the latest Wave of data collection for the TREC Measurement System (TMS) survey in Alberta. The results of the surveys contribute to policy recommendations to the government, support positive change through evidence-based intervention projects and facilitate data-driven decision making.
- ☆ We are proud of our partnerships with a number of schools. Ivor Dent school's leadership students joined our residents for bi-weekly theatre club sessions. A highlight this year was the collaboration with the Father Leo Green School on the Epic Living Room Project. This initiative has been a tremendous success, bringing together students, faculty, and residents to create a dynamic and inclusive space for interaction, learning, and socialization.

Donor Spotlight

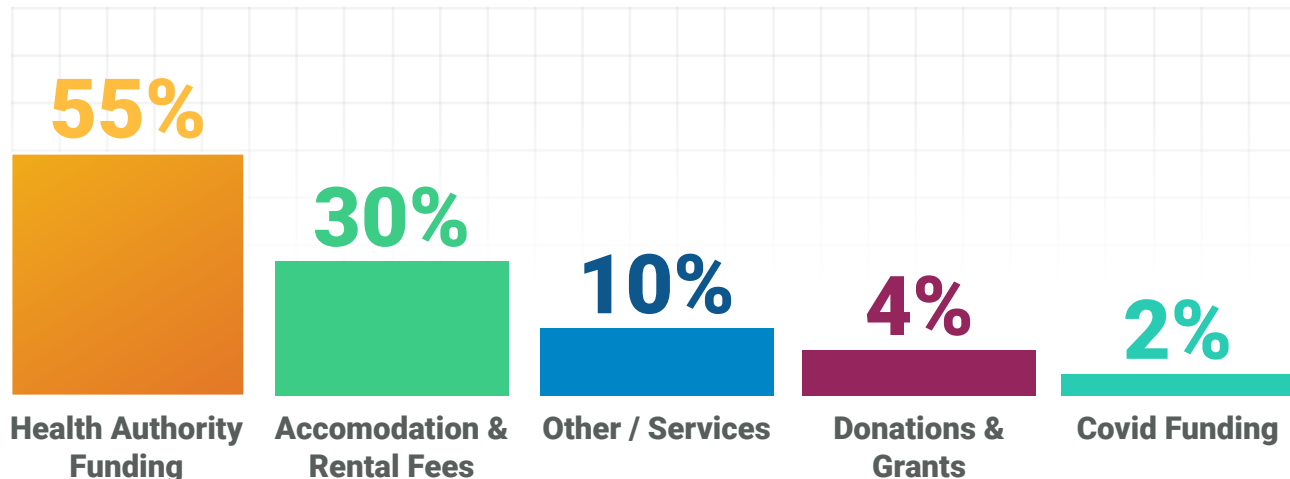
St. Michael's received an incredible donation from Dennis & Laurie Mozak and Synergy Group of Companies. Their generosity will greatly benefit the residents of St. Michael's, enhancing the quality of care and services we provide. We are proud of the partnerships we have formed, especially with companies that share our values. This donation exemplifies the commitment to excellence in senior care that we strive for. Thank you, Dennis & Laurie Mozak and Synergy Group of Companies, for your unwavering support and dedication to our community.



Financial Summary

Revenue

April 1, 2023 - March 31, 2024



Alberta Health Services Long-Term Care and home care funding accounts for 55% of total revenue which is applied to direct resident care, therapeutics, recreation, pastoral care, and specialized services.

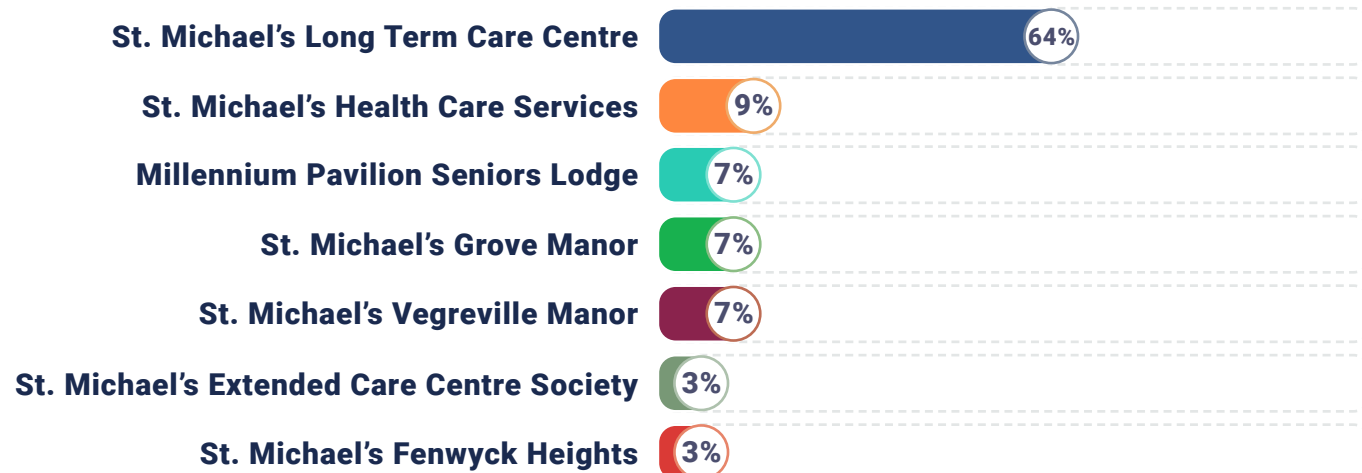
Accommodation fees account for 30% of revenue and is applied towards food/meals, building maintenance and housekeeping services.

COVID funding accounts for 2% of revenue and is applied to additional care & recreation staffing.

Grants and donations help cover 4% of revenue and is for capital resident care equipment such as beds, lifts, building improvement expenses, Cultural Day's event and summer student grants.

The remaining 10% of revenue is derived from our business ventures, client and program fees, and investment income. Part of this revenue is used for staff learning & development.

St. Michael's Health Group \$24.1 Million Budget Allocation





Thank You To Our Donors!

We gratefully acknowledge all the donors who have made a significant impact through their generous contributions to our work, campaigns, and projects over the past year. Your support has played a vital role in advancing our mission and making a positive difference in the lives of those we serve.

Through your generous donations St. Michael's purchased medical equipment, provided enhancements to the Snoezelen room, and increased support for our Fenwyck Heights capital campaign.

St. Michael's makes every effort to ensure the accuracy of this information provided. If we have missed a donor or misspelled your name, we sincerely apologize and ask you to contact us through communications@smhg.ca to ensure we make the correction.

Thank you for your ongoing support!

Our Donors

\$100,000+

Synergy Group of Companies

\$50,000+

Friends of St. Michael's Society of Edmonton (FOSMSOE)
Ukrainian Catholic Eparchy of Edmonton

\$10,000 - \$49,999

Acoustical & Total Cleaning Services
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\$5,000 - \$9,999

Bespoke Real Estate Advisors
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Donations Listed from April 2023 - March 2024



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St. Michael's Health Group

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