

## **Visiting Access Guidelines**

Updated June 19, 2023

 Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you – it is important to stay at home.

## DO NOT COME TO ST. MICHAEL'S IF YOU ARE NOT FEELING WELL.

Who can come for a visit?	Anyone who:  • Does NOT have any COVID-19 symptoms or symptoms of infectious disease
Visitation Hours	The Main Entrance doors will be unlocked Monday to Friday from 8:00 am — 6:00 pm Saturday to Sunday 10:00 am — 6:00 pm  You can apply to receive a Security card so you have access to the site 24/7  To apply for a Security card:  • Primary contact person must touch base with the Case Manager to receive a form,  • Form is signed by Case Manager  • Pays deposit \$25.00 for each card at the Front Reception.  • It takes 24 to 48 hours to activate the cards and Front Reception will have them for pick up.
Children	It is imperative children and parents are extremely diligent in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.
Do I have to wear a mask?	No, you do not have to wear a mask.  It is OPTIONAL to wear a mask. St. Michael's respects the choice to voluntarily wear a mask in all areas and encourages those who wish to wear a mask to continue to wear one.  Please NOTE: if you have symptoms of the infectious disease – stay home, do not visit until your symptoms are resolved.

Can I have a social meal with Resident	Yes, a visitor can have a meal in the Resident's room, in the cafeteria, on the patio or in the garden with the Resident if they wish.  Please check the beverage and meal price on the poster in the cafeteria.  Please NOTE: no beverages or meals are allowed in the Four Seasons lounge.
Can I Bring my Pet?	Yes. Your pet must be on their leash at all times.  **Reminder:** Proof of core vaccination is still required and this must be on file with Recreation *prior** to bringing your pet in.  Core Vaccines are for Canine Distemper (CDV), Canine Parvovirus (CPV- 2), Canine Adenovirus (CAV-2) and Rabies.  Pets cannot be in the dining area, cafeteria or the patio — anywhere where people eat.

## **Visitor Responsibilities:**

All visitors must:	<ul> <li>Be healthy and not be experiencing any symptoms of infectious disease.</li> <li>Follow the Visiting Access Guidelines.</li> </ul> Be respectful to staff and each other as there is a ZERO Tolerance policy in place. NOTE: St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities. If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily.
Temporary Restriction of Visits (could occur in case of an Outbreak)	Visits may be restricted due to:  • A confirmed Respiratory illness or Gastrointestinal Outbreak if directed by Medical Officer of Health (MOH)

As always, thank you for your support, understanding, patience and diligence!