

Visiting Access Guidelines

Updated April 5, 2022

EVERY TIME there is an update - All Visitors must be go through the Visiting Access Guidelines and sign the UPDATED Education Sign In Log.

• Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you — it is important to stay at home.

DO NOT COME TO ST. MICHAEL'S REGARDLESS OF VACCINATION STATUS IF YOU ARE NOT FEELING WELL.

• Visitors are to Sign in, Answer Screening questions, and to don all appropriate Personal Protective Equipment (PPE) and must Sign Out when leaving.

Who can come for Indoor Visits?	Anyone who: • has NOT tested Positive for COVID within the last 10 days; • Does NOT have any COVID-19 symptoms; • Was NOT directed to quarantine because of travel or close contact with COVID positive person
Visitation Hours	Visiting hours are from 8:00 am – 8:00 pm
Where do I go to check in when I arrive and Requirements at Entry?	All visitors must be actively screened at entry to the site. Please arrive at the main Long Term Care Centre entrance. For anyone permitted to enter, we are required to record and store the following information for contact tracing purposes: name, contact information (phone number, or email) and date and time of entry and exit. • You will still need to practice social distancing if there are others waiting to enter, • Sanitize your hands, • Apply offered mask or your own new, clean KN-95 mask and eye protection, including children older than 2, • Record your arrival, • Complete a health screening questionnaire Upon completing your visit you must: • Sign out at the front desk, • Before exiting: Sanitize your hands, Dispose of your mask and eye protection, and Sanitize your hands again. Visitors are able to exit out of the Front door if the area is clear. Please be mindful if there are people waiting to enter you may be redirected to an alternate exit.

Children	Children who are infected with COVID-19 can have very mild symptoms or have no symptoms at all. It is imperative that as part of the symptom screening, children and parents are extremely diligent in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.
Do I have to wear a mask?	Visiting persons are required to wear a surgical/procedure mask continuously in <i>all Areas</i> of the building. Every visitor will be given a surgical procedure mask when you arrive and go through the screening process at entry. You may use your own new, clean seal-checked KN-95 mask
Rules for Masking in Residents room:	It is mandatory to wear masks at all times and in all areas of the building including resident rooms.
Can family members dine with residents?	Families are not yet able to dine with Residents (or alone) in the cafeteria. No food/drink is to be consumed by a visitor during the visit as you are to remain masked at all times
Screening Requirements for Residents Returning from Off Site	Residents will be screened in their rooms by nursing staff.
Can I Bring my Pet?	Yes. Your pet must be on their leash at all times. **Reminder:* Proof of core vaccination is still required and this must be on file with Recreation *prior* to bringing your pet in. Core Vaccines are for Canine Distemper (CDV), Canine Parvovirus (CPV- 2), Canine Adenovirus (CAV-2) and Rabies. Pets cannot be in the cafeteria or the patio – anywhere where people eat.
Anything else I need to know?	If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily. There is a Zero Abuse Tolerance Policy at St. Michael's Health Group that will be enforced.

Visitor Responsibilities:

All visitors must:	Be healthy and not be experiencing any Covid-19 symptoms.
	Notify the operator of any symptoms that arise within 10 days of visiting with a resident.
	Follow the Visiting Access Guidelines.
	Be respectful to staff and each other as there is a ZERO Tolerance policy in place.
	NOTE : St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities.
Temporary Restriction of Visits (could occur in case of an Confirmed COVID-19 Outbreak)	Visits may be restricted due to: • A confirmed COVID-19 Outbreak Duration and frequency restrictions on visits shall occur in a collaborative manner with MOH, Residents and Families impacted.

As always, thank you for your support, understanding, patience and diligence!