

Visiting Access Guidelines

Updated January 1, 2023

- **Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you – it is important to stay at home.**

DO NOT COME TO ST. MICHAEL'S REGARDLESS OF VACCINATION STATUS IF YOU ARE NOT FEELING WELL.

<p>Who can come for Indoor Visits?</p>	<p>Anyone who :</p> <ul style="list-style-type: none"> • Has NOT tested Positive for COVID within the last 10 days; • Does NOT have any COVID-19 symptoms; • Was NOT directed to quarantine by Public Health
<p>Visitation Hours</p>	<p>The Main Entrance doors will be unlocked from 8:00 am – 6:00 pm</p> <p>You can apply to receive a Security card so that you have access to the site 24/7</p> <p>To apply for a Security card:</p> <ul style="list-style-type: none"> • Primary contact person must touch base with the Case Manager to receive a form, • Form is signed by Case Manager • Pays deposit \$25.00 for each card at the Front Reception. • It takes 24 to 48 hours to activate the cards and Front Reception will let you know when they are ready for pickup.
<p>Where do I go to check in when I arrive and Requirements at Entry?</p>	<p>Please arrive at the main Long Term Care Centre entrance.</p> <ul style="list-style-type: none"> • You will still need to practice social distancing if there are others waiting to enter, • Sanitize your hands, • Apply offered mask or your own new, clean KN-95 mask, including children older than 2, • Sanitize your hands again <p>Upon completing your visit you must:</p> <ul style="list-style-type: none"> • Sanitize your hands • Dispose of your mask • Sanitize your hands again
<p>Children</p>	<p>Children who are infected with COVID-19 can have very mild symptoms or have no symptoms at all.</p> <p><i>It is imperative that as part of the symptom screening, children and parents are extremely diligent in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.</i></p>

<p>Do I have to wear a mask?</p>	<p>Visiting persons are required to wear a surgical/procedure mask continuously in <i>all Areas</i> of the building.</p> <p><u>Please note:</u> Front Reception is still “entering the building” even if you are just coming in to ask a question, or put money on a trust account you must follow the masking protocol.</p> <p><u>Every visitor</u> will need to take a surgical procedure mask when you arrive at entry.</p> <p>You may use your own new, clean seal-checked KN-95 mask.</p>
<p>Rules for Masking in Residents room:</p>	<p>It is mandatory to wear masks at all times and in all areas of the building <u>including</u> resident rooms.</p>
<p>Can family members dine with residents?</p>	<p>Families are not able to dine in the cafeteria.</p> <ul style="list-style-type: none"> • No food/drink is to be consumed by a visitor during the visit as you are to remain masked at all times
<p>Anything else I need to know?</p>	<p>If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily. There is a Zero Abuse Tolerance Policy at St. Michael's Health Group that will be enforced.</p>

Visitor Responsibilities:

<p>All visitors must:</p>	<ul style="list-style-type: none"> • Be healthy and not be experiencing any Covid-19 symptoms. • Notify the operator of any symptoms that arise within 10 days of visiting with a resident. • Follow the Visiting Access Guidelines. <p>Be respectful to staff and each other as there is a ZERO Tolerance policy in place.</p> <p><i>NOTE: St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities.</i></p>
<p>Temporary Restriction of Visits (could occur in case of an Confirmed COVID-19 Outbreak)</p>	<p>Visits may be restricted due to:</p> <ul style="list-style-type: none"> • A confirmed Respiratory illness or Gastrointestinal Outbreak if directed by Medical Officer of Health (MOH)

As always, thank you for your support, understanding, patience and diligence!