

Updated Jan 5, 2022

**Please see updates applicable for the duration of the COVID-19 Outbreak.**

- During the COVID-19 Outbreak only **Four (4) Designated Family Support Persons (DFSP)** will be able to visit.
- **Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you – it is important to stay at home - DO NOT COME TO ST. MICHAEL'S REGARDLESS OF VACCINATION STATUS.**
- Visitors are to undergo Sign in, Screening, and provide proof of immunization upon entry, and to don all appropriate Personal Protective Equipment (PPE) **and must Sign Out when leaving.**

<b>Who can come for Indoor Visits?</b>	Four (4) Designated Family Support Persons (DFSP) will be able to visit.
<b>Visitation Hours</b>	Visiting hours are from <b>8:00 am – 8:00 pm</b>
Where do I go to check in when I arrive and Requirements at Entry?	<p>All visitors must be actively screened at entry to the site. Please arrive at the main Long Term Care Centre entrance.</p> <p>For anyone permitted to enter, we are required to record and store the following information for contact tracing purposes: name, contact information (phone number, or email) and date and time of entry and exit.</p> <ul style="list-style-type: none"> <li>• You will still need to practice social distancing if there are others waiting to enter,</li> <li>• Sanitize your hands,</li> <li>• Apply offered mask or your own new, clean KN-95 mask and eye protection, including children older than 2,</li> <li>• Record your arrival,</li> <li>• Complete a health screening questionnaire</li> <li>• Scan your Proof of Vaccination</li> </ul> <p>Upon completing your visit you must:</p> <ul style="list-style-type: none"> <li>• Sign out at the front desk,</li> <li>• Before exiting: Sanitize your hands, Dispose of your mask and eye protection, and Sanitize your hands again.</li> </ul> <p>Visitors are able to exit out of the Front door if the area is clear.</p> <p>Please be mindful if there are people waiting to enter you may be redirected to an alternate exit.</p>

<p><b>Children</b></p>	<p>Children under 12 have not yet been able to receive the <b>full</b> COVID-19 vaccine, so accompanying adults and residents who are visited by children are encouraged to remain vigilant in their own assessment of risk and conduct themselves appropriately.</p> <p>Children who are infected with COVID-19 can have very mild symptoms or have no symptoms at all.</p> <p><i>It is imperative that as part of the symptom screening, <b>children and parents are extremely diligent</b> in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.</i></p>
<p><b>Vaccination Requirements For Families</b></p>	<p>All visitors to St. Michael's LTCC must provide proof of full immunization against COVID-19 or a Negative COVID-19 test result in order to enter. When you come to visit effective November 30:</p> <ul style="list-style-type: none"> <li>• <b>You will need to provide proof of full immunization</b></li> </ul> <p style="text-align: center;"><b>OR</b></p> <ul style="list-style-type: none"> <li>• <b>You have to provide evidence of a Negative COVID-19 Test, valid for 72 hr.</b></li> </ul> <p style="text-align: center;"><b>OR</b></p> <ul style="list-style-type: none"> <li>• <b>We offer Rapid Antigen Screening (RAS) to Designated Family Support Persons (DFSP) only, free of charge (for as long as we receive free supplies from AHS). RAS will be available twice a week Tuesday and Friday from 1130am -1300pm in the Four Seasons lounge.</b></li> </ul> <p>If you cannot come on Tuesday or Friday please contact Tatsiana Haidukevich, Director, Resident Care phone: 780-471-4503 e-mail: THaidukevich@smhg.ca and we will do our best to accommodate depending on trained staff and test availability.</p> <p>RAS is valid for the day on which it is done, as it is a screening, not a test. You will have to wait 15-20 min in the Four Seasons Lounge until you receive the results.</p>
<p><b>Do I have to wear a mask &amp; eye protection?</b></p>	<p>Visiting persons - regardless of vaccination status - are required to wear a surgical/procedure mask and eye protection continuously in <b><i>all Areas</i></b> of the building.</p> <p><u>Every visitor</u> will be given a surgical procedure mask and eye protection when you arrive and go through the screening process at entry.</p> <p>You may use your own new, clean seal-checked KN-95 mask</p>
<p><b>Rules for Masking &amp; Eye Protection in Residents room:</b></p>	<p><b><i>It is mandatory to wear masks and eye protection at all times and in all areas of the building including resident rooms.</i></b></p>

<p><b>Can family members dine with residents?</b></p>	<p>Families are no longer able to dine with Residents (or alone) in the cafeteria.</p> <ul style="list-style-type: none"> <li>No food/drink is to be consumed by a visitor during the visit as you are to remain masked at all times</li> </ul>
<p><b>Screening Requirements for Residents Returning from Off Site</b></p>	<p>Residents will be screened in their rooms by nursing staff.</p>
<p><b>Can I Bring my Pet?</b></p>	<p>Yes. Your pet must be on their leash at all times.</p> <p><b>Reminder:</b> Proof of core vaccination is still required and this must be on file with Recreation <i>prior</i> to bringing your pet in.</p> <p>Core Vaccines are for Canine Distemper (CDV), Canine Parvovirus (CPV- 2), Canine Adenovirus (CAV-2) and Rabies.</p> <p>Pets cannot be in the cafeteria or the patio – anywhere where people eat.</p>
<p><b>Anything else I need to know?</b></p>	<p>If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily. There is a Zero Abuse Tolerance Policy at St. Michael's Health Group that will be enforced.</p>

## Visitor Responsibilities:

<p><b>All visitors must:</b></p>	<p>Be healthy and not be experiencing any Covid-19 symptoms.</p> <p>Notify the operator of any symptoms that arise within 14 days of visiting with a resident.</p> <p>Be respectful to staff and each other.</p> <p><b>NOTE:</b> <i>St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities.</i></p>
<p><b>Temporary Restriction of Visits (could occur in case of an Confirmed COVID-19 Outbreak)</b></p>	<p>Visits may be restricted due to:</p> <ul style="list-style-type: none"> <li>A confirmed COVID-19 Outbreak</li> </ul> <p>Duration and frequency restrictions on visits shall occur in a collaborative manner with MOH, Residents and Families impacted.</p>

As always, thank you for your support, understanding, patience and diligence!