

Updated July 4, 2022

**EVERY TIME there is an update - All Visitors must be go through the Visiting Access Guidelines and sign the UPDATED Education Sign In Log.**

- **Very Important: If you are not feeling well on the day of your visit or if you have any of the COVID-19 symptoms which are new or unusual for you – it is important to stay at home.**

**DO NOT COME TO ST. MICHAEL'S REGARDLESS OF VACCINATION STATUS IF YOU ARE NOT FEELING WELL.**

<p><b>Who can come for Indoor Visits?</b></p>	<p>Anyone who :</p> <ul style="list-style-type: none"> <li>• Has NOT tested Positive for COVID within the last 10 days;</li> <li>• Does NOT have any COVID-19 symptoms;</li> <li>• Was NOT directed to quarantine by Public Health</li> </ul>
<p><b>Visitation Hours</b></p>	<p>The Main Entrance doors will be unlocked from <b>8:00 am – 8:00 pm</b> until July 11.</p> <p>After July 11<sup>th</sup> the doors will be unlocked from <b>8:00 am – 6:00 pm</b> You can apply to receive a Security card so that you have access to the site 24/7</p> <p>To apply for a Security card:</p> <ul style="list-style-type: none"> <li>• Primary contact person must touch base with the Case Manager to receive a form,</li> <li>• Form is signed by Case Manager</li> <li>• Pays deposit \$25.00 for each card at the Front Reception.</li> <li>• It takes 24 to 48 hours to activate the cards and Front Reception will let you know when they are ready for pickup.</li> </ul>
<p><b>Where do I go to check in when I arrive and Requirements at Entry?</b></p> <p><i>We no longer need to sign in upon entry.</i></p>	<p>Please arrive at the main Long Term Care Centre entrance.</p> <ul style="list-style-type: none"> <li>• You will still need to practice social distancing if there are others waiting to enter,</li> <li>• Sanitize your hands,</li> <li>• Apply offered mask or your own new, clean KN-95 mask, including children older than 2,</li> </ul> <p>Upon completing your visit you must:</p> <ul style="list-style-type: none"> <li>• Sanitize your hands</li> <li>• Dispose of your mask</li> <li>• Sanitize your hands again</li> </ul>
<p><b>Children</b></p>	<p>Children who are infected with COVID-19 can have very mild symptoms or have no symptoms at all.</p>

	<i>It is imperative that as part of the symptom screening, <b>children and parents are extremely diligent</b> in identifying any possible symptoms the child may have and not bring the child into the facility if they are symptomatic.</i>
<b>Do I have to wear a mask?</b>	<p>Visiting persons are required to wear a surgical/procedure mask continuously in <b><i>all Areas</i></b> of the building.</p> <p><u>Please note:</u> Front Reception is still “entering the building” even if you are just coming in to ask a question, or put money on a trust account you must be wearing a mask.</p> <p><u>Every visitor</u> will need to take a surgical procedure mask when you arrive at entry.</p> <p>You may use your own new, clean seal-checked KN-95 mask.</p>
<b>Rules for Masking in Residents room:</b>	<b>It is mandatory to wear masks at all times and in all areas of the building <u>including</u> resident rooms.</b>
<b>Can family members dine with residents?</b>	<p><b>Families are not able to dine in the cafeteria.</b></p> <ul style="list-style-type: none"> <li>No food/drink is to be consumed by a visitor during the visit as you are to remain masked at all times</li> </ul>
<b>Anything else I need to know?</b>	If a visitor is abusive to staff, residents or other visitors, they will be reported and visitation privileges can be suspended temporarily. There is a Zero Abuse Tolerance Policy at St. Michael's Health Group that will be enforced.

## Visitor Responsibilities:

<b>All visitors must:</b>	<ul style="list-style-type: none"> <li>Be healthy and not be experiencing any Covid-19 symptoms.</li> <li>Notify the operator of any symptoms that arise within 10 days of visiting with a resident.</li> <li>Follow the Visiting Access Guidelines.</li> </ul> <p>Be respectful to staff and each other as there is a ZERO Tolerance policy in place.</p> <p><b><i>NOTE:</i></b> <i>St. Michael's may refuse entry if there is reason to believe an individual is not abiding by these responsibilities.</i></p>
<b>Temporary Restriction of Visits (could occur in case of an Confirmed COVID-19 Outbreak)</b>	<p>Visits may be restricted due to:</p> <ul style="list-style-type: none"> <li>A confirmed Respiratory illness or Gastrointestinal Outbreak if directed by Medical Officer of Health (MOH)</li> </ul>

As always, thank you for your support, understanding, patience and diligence!